



## VAKGERICHT ENGELS BEVEILIGER

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## COLOFON

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## INHOUD

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## VOORWOORD

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Vakgericht Engels Beveiliger is onderdeel van de lesmethode inORDE. Deze mbo-methode bevat leermiddelen voor de opleidingen Beveiliger 2 en Beveiliger 3.

De methode Vakgericht Engels Beveiliger helpt de student om zich het jargon van het beveiligingswereld eigen te maken. Met behulp van lees- en luisterteksten en veel vragen en opdrachten wordt de student meegenomen van een sollicitatieprocedure naar het uiteindelijke werk als beveiligers in een fictief beveiligingsbedrijf. Studenten worden geactiveerd om te discussiëren, te presenteren (met behulp van een PowerPoint) en mails te schrijven in het Engels.

De methode bestaat uit een boek en een licentie voor ons digitale platform.

### Aan de slag met het boek

Het boek bestaat uit vijf hoofdstukken met steeds dezelfde opbouw:

- De inleiding bevat de leerdoelen die centraal staan in het hoofdstuk.
- De hoofdstukken bevatten leesteksten en geluidsbestanden. In het boek worden deze geluidsfragmenten met een icoon aangegeven. In de digitale leeromgeving kun je de geluidsfragmenten beluisteren
- Het boek bevat geen grammatica, het is uitdrukkelijk bedoeld om de spreekvaardigheid in het Engels te vergroten.

### Werken met de digitale leeromgeving

inORDE bestaat altijd uit boeken plus een digitale leeromgeving. In deze online omgeving vind je alle teksten, vragen en opdrachten die ook in je theorie-/werkboek staan. In de digitale leeromgeving kan de student de vragen en opdrachten online beantwoorden en uitwerken.



Ga naar de digitale leeromgeving

De digitale leeromgeving kun je bereiken via [digitaal.boomonderwijs.nl](https://digitaal.boomonderwijs.nl).

### Hoe moet je de licentie activeren?

Voordat je de digitale leeromgeving kunt gebruiken, moet je je licentie activeren:

- Overleg met je docent welk type account je gebruikt.
- Ga naar [www.boomberoepsonderwijs.nl/licentie](https://www.boomberoepsonderwijs.nl/licentie).
- Bekijk de instructiefilm of lees het stappenplan.
- Volg de stappen.



# Hoofdstuk 1

## Introduction to security

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### Introduction

This book aims to introduce security personnel to the basic business English skills necessary for daily tasks. Through grammar exercises, reading passages, speaking activities, realistic listening fragments, and writing tasks, you will develop essential language skills tailored to your profession.

This book provides a comprehensive framework for you to develop language skills while focusing on practical scenarios relevant to your work as security personnel in the Netherlands.



### Goals chapter 1



- Understand security texts: By the end of this chapter, you will be able to find and explain important information from security-related documents, showing you understand key terms and ideas in the field.
- Use security vocabulary: You will learn to use security-related words in both writing and speaking, in order to improve your communication skills at work.
- Practise conversational English: You will take part in discussions and role-playing activities related to security situations, helping you improve your listening and speaking abilities.
- Engage in competitive language skills: You will participate in team challenges and fun exercises to practise your English skills, promoting teamwork and friendly competition with your classmates.

## Opdracht 1 Introduction to Security

### a. Pre reading warm up question:

What do you think are some of the most important skills or qualities to have as a security officer?

### Introduction to the security industry



If you want to be a security officer today and safety and security are important to you, then you will need certain skills to do the job. Not everyone can be a security officer for a company or organization. Security at work is very important. It helps to keep money transactions safe, protects private information, prevents theft of and damage to property, and makes sure that both people and company property are safe too.

### The role of a security officer

Security officers help make places safe by watching over properties. Their main job is to stop crime from happening. When a security officer is around, people who might break the law usually think twice. They work in many places like public and private buildings, as well as in shops and big stores. Some security guards also work at places like stations and airports to help prevent attacks.

### b. What is the main job of a security officer?

- ☐ to manage the company
- ☐ to prevent crime
- ☐ to prevent attacks
- ☐ to drive vehicles

### c. What does being a security officer help to protect?

- ☐ money transactions
- ☐ secret information
- ☐ the company building
- ☐ all of the above

- d. What effect does a security officer usually have on lawbreakers?
- ☐ they are happier
  - ☐ they think twice before breaking the law
  - ☐ they don't care
  - ☐ they work faster
- e. What other places do some security guards work to prevent attacks?
- ☐ in public toilets
  - ☐ in offices
  - ☐ in stations and airports
  - ☐ in libraries
- f. Match up the words with your definitions:

company	A person who helps maintain safety and order.
crime	The ability to do something well.
protects	A business or organization.
security officer	Keeps safe from harm or danger.
skills	Actions against the rules that may cause harm or loss.

- g. Match up the words with your definitions:

public buildings	Buildings and lands.
airport	People who might break the law.
properties	Buildings like libraries, schools, or government structures.
lawbreakers	Planned actions to harm people or places.
attacks	Place where people go to take a plane to a different place.

## Opdracht 2 Trainee security officers not allowed to work independently

### a. Pre reading warm up question:

Why is it important for trainee security guards to have clear agreements with their training company?



### Trainee security officers not allowed to work independently



Trainee security guards cannot work on their own. However, this might be happening and this could cause problems and major consequences for training companies in the security industry. They could lose their certification. The Dutch Security Industry Association have been warned about this at the police's request.

Training companies and institutions have a very important role in the training of security personnel. It is their responsibility to make sure that security personnel stick to the rules.

People in security training noticed an issue. They noticed that some trainees, in order to get more experience or income, registered themselves as freelancers with the Chamber of Commerce. They then took up security tasks for other companies. This is in direct violation of their practical training agreement.

The police have made it clear, that they make routine checks and if they find a trainee with a green card working alone, there will be consequences. If there is no representative from the training company working with the trainee, this could lead to the training company losing their certification.

*Bron: Beveiligingsnieuws.nl 29 March 2024.*

- b.** What might happen to a training company if a trainee security guard works for another company?
- c.** What role do the police play in checking trainee security guards with green cards?

### Opdracht 3 Security officers and the role they play in our world

#### **a. Pre reading warm up question:**

What are some of the things security officers do to keep places like schools, offices and shopping centres safe?

## Security officers and the role they play in our world



Security is important in many places, like schools, offices, and shopping centres. It involves a number of steps to keep everyone safe. Security officers play a key role in this process. They must be vigilant and watch out for any potential dangers. These dangers can be unauthorized people entering restricted areas or even theft.

Security officers have to patrol different areas to make sure everything is secure. They need to monitor various activities carefully. This helps them to identify any risks before they become serious problems. A good security plan helps the officers know what to do in different situations.

It is important to stay alert and follow the security plan. This way, everyone can feel safe and secure. Security officers work hard to protect us from potential dangers. By being vigilant and following the rules, they help keep the places we visit safe.

**b.** Match the words with their correct meanings:

security officers

Possibility of something happening in the future.

unauthorized

the possibility of something bad happening or occurring.

various

People who keep things safe and in order.

risks

Not allowed by your manager, boss or the law.

potential

many different kinds.

c. Match the words with their correct meanings:

patrol	To watch or check something carefully.
vigilant	The act of walking through an area to guard it.
monitor	A plan for dealing with urgent situations.
security plan	Safe; protected from danger or harm.
secure	Always watching and being alert for dangers.

d. Match the words with their correct meanings:

ensuring	Something that stops people from doing certain things.
expertise	Governmental officers responsible for enforcing the law.
deterrent	Making sure that something happens or is true.
police	Special skills or knowledge in a particular area.
restricted	Something that stops people from doing certain things.

#### Opdracht 4 Security guards to protect Dutch ATMs from explosion thefts

a. Pre reading warm up question:

What security measures could banks take to protect their ATMs from criminal activities?

### Security guards to protect Dutch ATMs from explosion thefts



A bank in the Netherlands is employing security guards to protect its ATMs from being blown up by thieves. Rabobank said it was taking the measure to protect the buildings above the cashpoints. Many of the buildings are apartment blocks that house people.

Last year, 79 ATMs were blown up in the Netherlands. Criminals around the world have turned to forcing ATMs open with explosives and sometimes vehicles. Rabobank did not say how many guards it would employ.

Last month, residents of 16 houses had to leave their homes one morning. This was because bomb disposal experts were busy making two separate ATMs safe. The incidents happened in the Dutch village of Zevenhoven and city of Doetinchem. In both cases, the perpetrators had left explosive materials behind. The bank acknowledged that hiring security guards was a major cost. But spokeswoman Margo van Wijgerden told the *Algemeen Dagblad*, external newspaper (in Dutch): "Safety comes first." They would pay particular attention to ATMs on buildings that were used as homes, she said.

Not all of the bank's 2,000 ATMs will be guarded. Some of them will be getting increased patrols instead. Rabobank has closed more than 30 ATMs. Partly because of the damage potential attacks could cause the buildings they are in. It has already taken the measure of closing some ATMs between 1am and 6am.

Another Dutch bank, ING, could be considering additional security measures against such attacks. Last year it closed 100 ATMs. Last month, a Rabobank spokesman told the media that most criminals went home empty-handed. This was because sometimes the explosions they caused destroyed the money they were trying to steal. But the damage to buildings could cost millions of euros, he said.

*Bron: BBC.com March 2017.*

- b. How is Rabobank handling the problem of ATM explosions by criminals?
- c. Why are these measures being taken?