THE

A-TO-Z GUIDE

TO THE

AGILE

GALAXY

NOT THE ANSWER TO LIFE, THE UNIVERSE, AND EVERYTHING — BUT PRETTY CLOSE





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Let's keep it civil. And legal. Mostly.





Introduction: In Which We Attempt to Explain the Unexplainable

Far out in the mostly ignored western spiral arm of the galaxy, there orbits a small, thoroughly average yellow sun. Circling this sun, at the cosmically irrelevant distance of approximately 150 million kilometers, is a small, mostly harmless blue planet — inhabited by a species of ape-descended life forms so alarmingly primitive that they still believe quarterly planning somehow makes them Agile.

This planet has a problem.

A portion of its inhabitants work on projects and services in ways that make them **deeply and profoundly unhappy**. This is odd, because the projects and services themselves are not unhappy. They're fine. It's the humans that seem to suffer. Some attempt to solve this existential gloom by moving colorful stickies with numbers on them from one column to another. It's adorable. The problem, naturally, remained. Many projects failed. Some succeeded only halfway. And so, in true panicked fashion, the people decided to the solving answer.

An answer that would take **years to understand**, would be **frequently misused**, and would eventually be buried beneath a tidal wave of frameworks, certifications, and Jira plugins.

That answer... was Agile.

Agile became the misunderstood, underfed child of modern work. And to navigate the frequently confusing universe of frameworks, methods, buzzwords, and interstellar nonsense, **this guide was written**.

It exists to give a helping hand to the traveler hitchhiking through the not-always-clear Agile cosmos. The knowledge in this guide is far from complete. It will, occasionally, contradict itself. When that happens, conversation is always the best way forward — ideally over coffee, not in a Slack thread.

Welcome to the Agile Universe. It's not always bright, it's not always logical — but it's ours.

Enjoy the ride.

Disclaimer: No Worries (But Also, Don't Take This Too Seriously)

This is not the ultimate guide to everything.

There are other guides far better suited for that sort of ambition — some with bigger budgets, more footnotes, or actual editors.

The guide currently in your possession simply lifts the corner of the Agile curtain and offers you a peek inside. What you do with that glimpse is entirely up to you.

Use of this guide is at your own risk.

It may alter your perspective.

It may change how you think.

It may make you question things you previously nodded at in meetings. It may cause you to say, "Hang on, *why* are we still doing standups like that?"

The author of this guide accepts absolutely **no responsibility** for such side effects, as they are merely operating in the time-honored role of **consultant** — that is to say, someone who points at things, asks too many questions, and then quietly disappears just before the real work starts.

Every effort has been made to provide accurate, experience-informed, and occasionally inconvenient truths about the many terms and practices that have emerged across the Agile universe.

The guide is, like all things vaguely Agile, in **continuous construction**. Terms will disappear. New ones will emerge. Buzzwords will mutate. Frameworks will multiply when no one's looking.

We'll do our best to keep things up to date so that your journey as a hitchhiker through the Agileverse remains as **pleasant**, **curious**, and **relatively safe** as possible.

You have been warned. Or welcomed. Possibly both.

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A is for Alignment
The mythical moment when two teams, a product
owner, and a senior stakeholder all agree on the
same thing. Rare. Fleeting.
Document it if it happens.

A-CSPO (Advanced Certified Scrum Product Owner)

(Because You've Mastered the Basics — Now It's Time to Navigate the Real-World Product Jungle Without Getting Mauled)

A-CSPO is the **Scrum Alliance's "level-up" course** for Product Owners who've moved beyond simply writing stories and are now expected to:

- Deliver value in complex environments
- Align teams and stakeholders who all want different things
- Make strategic decisions under pressure
- And still smile while saying "no" to a 42-item feature wishlist marked "urgent"

There's no exam.

No trick questions.

Just deep reflection, messy learning, and the realization that **product** ownership is basically improv with data and diplomacy.

6 What is A-CSPO, really?

- A multi-day, hands-on, experience-based course
- Run by certified trainers with battle scars and war stories
- Requires you to already hold a CSPO cert
- Often includes pre-course work, practical exercises, and real case studies
- Focuses on:
 - Stakeholder alignment
 - User research and validation
 - Product strategy
 - Hypothesis-driven development
 - Advanced backlog management
 - The dark art of prioritization when everyone is yelling

It's less "what is a Product Owner?" and more "how do I actually *survive* as one and still deliver value?"

What happens if you complete it?

- You get the **A-CSPO badge**, which tells the world you didn't stop learning after your first cert
- You grow from backlog manager to value maximizer
- You learn how to say "this is the right thing to build" and defend it with evidence, not just intuition
- You stop working sprint-to-sprint and start thinking **three steps ahead**

Also: you probably start sleeping better, because you stop trying to make *everyone* happy.

What happens if you don't?

- You might stay stuck in the "ticket monkey" zone
- You continue battling vague feature requests with vague roadmaps
- You miss out on structured growth in **leadership**, **strategy**, and **communication**
- You keep prioritizing based on volume, not value

It's like driving with the parking brake on — you're moving, but it's costing you more than it should.

What happens if you do it wrong?

- You treat it like a checkbox instead of a growth experience
- You assume the advanced course means "fancier terms" instead of deeper thinking
- You try to product-manage your way out of organizational dysfunction without addressing the humans involved
- You keep confusing "being responsive" with "being available to say yes all the time"

Also: if your entire product strategy is still "let's deliver more features," you may want to go through the course twice.

How to A-CSPO like a product pro:

- Bring real-world challenges into the course
- Be vulnerable that's where the *good learning* is
- Focus on value, not velocity
- Collaborate with your dev team like they're your co-founders
- Translate strategy into slices
- Validate before building
- Refuse to be the feature gatekeeper be the value amplifier

From the Guide:

"A-CSPO isn't about learning more Agile. It's about becoming the Product Owner your users, team, and stakeholders didn't even know they needed."

Transmission complete. Scanning next signal...

Acceptance Criteria

(The Definition of Done's Little Cousin — Bossy, Specific, and Absolutely Necessary)

Acceptance Criteria are the tiny truth bombs that tell you what it means for a story to be "done" — not in the vague, philosophical sense, but in the "did we actually deliver what we promised?" sense.

They are clear, testable, and not up for debate at the demo. If a user story is a promise, acceptance criteria are the fine print.

Common forms include:

- "Given / When / Then"
- "We'll know this is done when..."
- "If this breaks, we riot"

They're not just for testers. They're **shared expectations** — for devs, POs, designers, and that one stakeholder who always says, "*That's not what I meant*."

What happens when you use them well?

- The team knows when to stop
- Testers know what to check
- POs stop sending Slack messages like "Can we make this blue?"
- Work is done with **confidence**, not guesswork

What happens when you don't?

- Stories linger in limbo
- Rework becomes the sprint's main theme
- Demos end in awkward silences and passive-aggressive comments
- The team "finishes" the work... and then finishes it again later

From the Guide:

"Acceptance Criteria are not suggestions. They are *mini* contracts with reality. Break them, and reality breaks back."

Transmission complete. Scanning next signal...

Adaptive Architecture

(Because the Only Constant Is Change — Especially in Production)

Adaptive Architecture is a design approach where your system is built not to resist change... but to *embrace it*.

It's **resilient**, **modular**, **scalable**, and just self-aware enough to *not* become legacy within six sprints.

It's the difference between:

- "How do we make this change *without breaking everything*?" vs.
- "This change fits into our system. Let's go."

Where traditional architecture says:

"Lock it down!"
Adaptive architecture says:
"Design for *movement*."

What is Adaptive Architecture?

A way of designing software that:

- Allows for evolution over time
- Supports incremental delivery
- Enables modular, decoupled systems
- Encourages continuous feedback and improvement
- Embraces the idea that **you don't know the future** (and that's okay)

It's not about building the perfect system.

It's about building a system that **can evolve** as you learn.

Think: Lego, not concrete.

- Changes become easier, faster, safer
- Teams can work in parallel with fewer collisions
- Scaling up doesn't mean burning it all down
- You can respond to new product needs without rearchitecting every time
- Developers stop saying "We can't do that because of the database schema from 2014"

Your system becomes an **enabler**, not a blocker.

Your architecture dances with change, instead of fighting it.

Nhat happens if you don't?

- You build a Big Ball of MudTM
- Every new feature feels like surgery
- Changes cause regressions... in *unrelated* parts of the system
- Teams slow down over time, and no one knows why
- You start saying things like:

"We'd love to do that, but our architecture won't allow it."

And worst of all?

You rewrite everything every 3 years and call it "innovation."

What happens if you do it wrong?

- You over-engineer everything "just in case"
- You chase every new architecture trend (hello microservices , goodbye focus)
- You build too generically, and no one knows how it actually works
- You forget to involve *actual developers*, and design from a PowerPoint deck
- You pretend complexity equals flexibility (it doesn't it just equals pain)

Also: beware when "adaptive" becomes "chaotic." Loosely coupled # no rules.

How to build Adaptive Architecture well?

- **Design for change.** Expect the unexpected.
- Use modularity. Small, testable, replaceable parts.
- Encapsulate decisions that might change. (Frameworks, APIs, configs)
- **Apply evolutionary design.** Don't try to guess the future *respond* to it.
- Collaborate continuously. Architects, devs, ops, all in one conversation.
- **Balance YAGNI and foresight.** Not "build for everything", but "don't block the future."

And remember: the best architecture isn't the one that wins awards. It's the one you can still work with six months from now *without crying*.

Transmission complete. Scanning next signal...

Agile

(Not a Process. Not a Tool. Not a Mood. A Mindset.)

Agile is a way of thinking, working, and surviving in a universe that changes faster than your roadmap can keep up.

It was born from frustration. Raised in software. Hijacked by consultants. And now lives somewhere between your dev team's hearts and a framed motivational poster in the hallway.

Agile is about responding to change over following a plan, collaboration over contract negotiation, and delivering real, working stuff over theoretical progress reports.

But somewhere along the way, Agile became... well... AgileTM.

"We're Agile, so we do daily stand-ups."

"We're Agile, but we still need a 12-month Gantt chart."

"We're Agile, so nothing is planned."

"We're Agile, so we bought SAFe and renamed the departments."

6 What is Agile?

At its core?

A mindset.

A philosophy.

A way to work with reality instead of pretending it's something else.

It's about:

- Delivering value early and often
- Listening to users and adapting
- Empowering teams
- Reducing waste
- Learning continuously
- And not taking yourself too seriously while doing it

The **Agile Manifesto** (yes, it still exists) has 4 values, 12 principles, and about 1,000 misinterpretations.

- You build better products.
- Teams collaborate instead of compete.
- Plans adapt to learning.
- You focus on outcomes, not outputs.
- You become more resilient not just faster, but *smarter*.

And you might even enjoy your work again. Imagine that.

What happens if you say Agile but aren't?

- You have all the rituals but none of the results.
- Stand-ups become status reports.
- Retros become complaint sessions with no follow-up.
- Stakeholders lose trust. Teams burn out.
- People start saying things like:

"Agile doesn't work for *us*." (Translation: We never actually tried.)

You'll find yourself *Agile in name, waterfall in spirit*, sprinting in circles while wondering why nothing changes.

What happens if you do it wrong?

- You turn it into a checklist.
- You implement frameworks without purpose.
- You forget the **people** in favor of the **process**.
- You try to scale dysfunction instead of solving it.
- You use Agile as a disguise for chaos, or worse as a cage.

Worst of all: you confuse Agile with being fast instead of being effective.

■ How to do it well?

- Start with the mindset. Not the ceremonies.
- Learn the principles. Really learn them.
- **Ask why.** Constantly.
- Trust your teams. They're not resources. They're people.
- Focus on value. Not velocity. Not vanity metrics. Real, human value.
- Inspect and adapt. Forever. It never ends. That's kind of the point.

And maybe — just maybe — let go of the idea that you can control everything.

Because Agile is about dancing with uncertainty, not defeating it.

Transmission complete. Scanning next signal...

Agile Coach

(Because Sometimes It Takes a Grown-Up to Help the System Stop Punching Itself in the Face)

An **Agile Coach** is someone who helps **people**, **teams**, and **organizations** become more **agile** — in mindset, in behavior, and occasionally in actually *delivering working software* before the heat death of the universe.

They don't "do Agile."

They help others **become Agile** — for real.

No cargo cults. No fake frameworks. No "we're Agile now because we use Jira."

6 What is an Agile Coach, really?

- A servant leader with a radar for dysfunction
- A mirror for teams and leaders
- A **translator** between delivery teams and upper management
- A coach, yes but also a facilitator, mentor, trainer, consultant, and *occasional unlicensed therapist*

The Agile Coach doesn't come in with all the answers.

They come in with all the questions you wish they wouldn't ask.

What happens if you have a great Agile Coach?

- Teams feel safe, supported, and empowered
- Leadership actually listens (sometimes for the first time)
- Systems improve without top-down mandates
- Experiments become normal
- Feedback loops tighten
- Culture shifts from blame to growth
- Agile stops being theater and starts being real

And eventually... you don't need the coach anymore.

(That's the goal. Not job security. Growth.)

What happens if you don't have one (and you probably should)?

- Teams are stuck in Zombie ScrumTM
- "Agile" means faster deadlines, not better delivery
- Retros are a ritual, not a feedback engine
- Leadership pushes "transformation" without transformation
- Everyone's busy. No one's improving.

You can go Agile without a coach.

But it's like hiking Everest in flip-flops.

You'll move. You just might not survive.

What happens if you do Agile Coaching wrong?

- You tell people what to do
- You fix the team instead of helping them grow
- You focus on frameworks over people
- You become the **Scrum Police**
- You treat coaching like project management with a nicer tone

Also: if your calendar is filled with "Agile Maturity Assessments" but you've never sat in a team retro, you're not coaching — you're auditing.

■ How to Agile Coach like an actual Guide-worthy human:

- Listen first
- Coach the **system**, not just the symptoms
- Support individuals *and* teams *and* leadership
- Lead with humility, not heroism
- Be okay with slow, real change
- Stay curious, stay kind, and stay ready to challenge the unspoken rules

And above all:

Leave things better than you found them — especially the people.

From the Guide:

"An Agile Coach doesn't bring the answers. They help you hear the answers that were already whispering underneath the noise."

Transmission complete. Scanning next signal...

Agile Contracts

(Because "Individuals and Interactions Over Contracts" Doesn't Mean "Just Wing It, Dave")

Agile Contracts are the valiant, ever-mutating efforts to create **agreements that allow for flexibility**, collaboration, and evolution — all while still satisfying the lawyers who want to know exactly what will happen, when, and with what liability insurance.

They're an attempt to write down:

"We'll figure it out as we go," in a way that sounds professional, auditable, and ideally, not terrifying to procurement.

6 What are Agile Contracts, really?

They're:

- A way to **support iterative delivery** without locking everything down up front
- Tools for aligning expectations on value, not just scope
- Contracts that embrace **collaboration**, **trust**, **and change** which, fun fact, are not standard legal categories
- Frameworks for **co-creating**, not just "delivering to spec"

Common variants include:

- Time and Materials with Flexibility
- Fixed Price per Increment
- Incremental Value Contracts
- And the classic: "Mutual Panic and Trust" agreements

What happens when you do it well?

- You build in room for discovery and adaptation
- Legal teams and delivery teams talk to each other (wild, right?)
- You avoid the "you didn't deliver what we didn't know we wanted" drama
- The contract supports the **relationship**, not just protects from it
- You tie success to **outcomes**, not just features

Also: your contract review meeting doesn't require snacks, aspirin, and an emotional support animal.

What happens if you don't?

- You lock in scope before anyone knows what the problem is
- You spend more time negotiating deliverables than discovering them
- Change becomes "out of scope"
- Trust evaporates
- Delivery slows down to match the weight of the paperwork

Eventually someone says:

"We're Agile, but the contract says..."
And someone else whispers:
"Then we're not Agile."

What happens if you do it wrong?

- You call it an Agile contract but copy-paste it from Waterfall '98
- You agree to deliver increments but write them all in stone upfront
- You penalize change instead of enabling it
- You make velocity a clause and user satisfaction a footnote
- You hide behind the contract when collaboration gets hard

Also: if your "Agile contract" includes a 48-page change request form, you've accidentally invented **Waterfall with Post-its**TM.

■ How to Write Agile Contracts Without Selling Your Soul:

- Focus on collaboration over control
- Define **principles**, not just pages
- Tie payments to outcomes or milestones, not line items
- Include change as a **feature**, not a risk
- Encourage joint ownership, not blame-shifting
- Keep lawyers close and the procurement team caffeinated

Because a good Agile contract doesn't protect you from the client — it protects the **relationship with the client**. And that's where the real magic happens.

From the Guide:

"An Agile contract is a bit like a prenup for innovation: it won't stop things from getting messy, but it might help you survive the retro."

Transmission complete. Scanning next signal...

Agile Fluency

(Because You Can't Become Agile Overnight — But You Can Definitely Fake It That Long)

Agile Fluency is a model created by **Diana Larsen and James Shore** that maps how teams evolve in their Agile practice over time.

It recognizes that teams pass through **zones** of fluency — each one offering different benefits, trade-offs, and organizational investments.

You start by **delivering**, then **delivering value**, then **optimizing systems**, and — in rare, mythical cases — **reinventing the org itself**.

Most teams?

They're somewhere between "We hold daily standups" and "Our board is a beautiful lie."

6 What is Agile Fluency, really?

It's:

- A way to understand how Agile capability grows
- A framework for what you're fluent in, not just what practices you follow
- An invitation to ask:

"What kind of agility are we trying to achieve?"

"What are we willing to invest to get there?"

And unlike a maturity model, it doesn't say more = better. It says: pick the level that fits your context — then get really good at it.

What happens when you use it well?

- You set realistic expectations for what Agile looks like at different stages
- Teams understand their purpose and potential fluency
- You stop comparing everyone to Spotify

- Leaders know what kind of investment is required for different outcomes
- You grow *capability*, not just ceremony

Also: the question shifts from "Are we Agile yet?" to "Are we getting better at what we need?"

What happens if you don't?

- You expect every team to do everything, all at once
- You confuse visible rituals with actual fluency
- Teams plateau in cargo cult territory
- Leaders demand "business agility" without investing in systemic support
- Transformation becomes a game of **Agile bingo**, not capability building

Eventually someone says:

"They're doing Scrum, but they're not Agile."

And someone else says:

"Neither are we, but our velocity graphs are gorgeous."

What happens if you do it wrong?

- You treat it like a maturity ladder (spoiler: it's not)
- You pressure teams into "fluency" levels they don't need or want
- You use it to evaluate teams without understanding context
- You forget that fluency is a capability, not a certification
- You define success as *adopting more practices*, not *delivering more value*

Also: if your fluency map ends in "Enterprise Synergy Enablement Zone," stop. Just... stop.

■ How to Actually Use Agile Fluency Without Weaponizing It:

- Understand the **zones** and their trade-offs
- Work with teams to **choose the right zone** together

- Support teams with the time, coaching, and stability needed to grow
- Don't judge invest
- Use the model as a compass, not a scoreboard

Because Agile is not just what you do — it's what you're fluent in. And fluency isn't about *sounding* Agile.

It's about thinking and acting in ways that create value, continuously.

From the Guide:

"Agile Fluency: Because knowing the words 'sprint' and 'backlog' doesn't mean you're speaking the language."

Transmission complete. Scanning next signal...

Agile PRINCE2

(Because If You Absolutely Must Govern, You Might As Well Try to Be Agile About It)

PRINCE2 (short for *PRojects IN Controlled Environments*) is a well-established, highly structured project management methodology — the kind that has a process for creating processes and a form for requesting more forms.

Agile, on the other hand, is a flexible, value-driven, people-first way of working that likes to break rules, learn fast, and ship small.

Agile PRINCE2 is the lovechild of these two worlds:

A formal framework that *pretends* to be casual, or an Agile way of working that *cosplays* as a royal court.

6 What is Agile PRINCE2, really?

It's:

- A hybrid project management approach that combines the **structure of PRINCE2** with the **flexibility of Agile**
- An attempt to bring governance, control, and traceability into an environment of **continuous change**
- A solution for organizations that:
 - Still want stages
 - o Still love status reports
 - o Still have *compliance teams*
 - o But also want to say, "We're Agile now!" on LinkedIn

It has roles like the **Executive** and **Project Manager** side-by-side with **Product Owners** and **Scrum Teams** — all trying to agree on whether this is a phase or a sprint.

What happens if you do it well?

- You maintain **strategic alignment** while empowering delivery teams
- Governance exists, but doesn't crush creativity
- Risks are managed, but not obsessively laminated
- Agile teams can move fast, while the org stays reassured someone's steering
- Projects deliver value incrementally, without feeling like a neverending stakeholder safari

Also: you get to keep your RACI matrix *and* your retrospectives. Now that's luxury.

What happens if you don't?

- Agile becomes a thin veneer over a waterfall heart
- You run daily standups and then demand Gantt charts
- Teams are "empowered" but still have to ask for permission to sneeze
- Project Managers become Product Owners in name only
- You plan the entire project up front and then hold weekly "Agile ceremonies" to pretend otherwise

Eventually someone says:

"We're combining the best of both worlds."
And someone else quietly replies:
"We're doing the worst of both... simultaneously."

What happens if you do it wrong?

- You build **two systems** that don't talk to each other
- You drown delivery teams in status updates
- You treat Agile as a delivery layer, not a mindset
- You rename milestones to "increments" and call it a day
- You confuse "governance" with "constant interference"

Also: if your Agile PRINCE2 initiative has 14 stakeholders, 7 assurance reviews, and no working software — congratulations, you've recreated **Waterfall: The Costume Party EditionTM**.

■ How to Royal-Agile Without Losing Your Crown (or Mind):

- Use PRINCE2 to support strategy, funding, and risk, not to micromanage
- Let Agile teams decide **how to deliver**, not just what to deliver
- Keep governance lightweight, transparent, and outcome-focused
- Be crystal clear about roles: *Project Manager* is not a *ScrumMaster* with a spreadsheet
- Embrace iterative planning yes, even in stage-based structures
- Talk about value more than variance

Because Agile PRINCE2 can work.

But only if everyone agrees it's not about *pretending to be Agile* — It's about **governing the unknown without killing the flow**.

From the Guide:

"Agile PRINCE2 is proof that even royal processes can dance — but only if they remove their capes, let go of the scepter, and maybe skip a few steering committees."

Transmission complete. Scanning next signal...

Agile Theatre

(Because Sometimes It's Easier to Look Agile Than to Be Agile)

Agile Theatre is when an organization adopts all the rituals, none of the mindset, and a healthy dose of post-it-based illusion.

Daily standups? ✓ Sprints? ✓

Jira dashboards with 73 custom fields?

Actual collaboration, empowerment, and value delivery?

Agile Theatre isn't transformation — it's cosplay. It's the art of performing agility without doing the hard bits.

6 What is Agile Theatre, really?

It's:

- A system of appearances over outcomes
- Frameworks implemented without understanding
- Ceremonies that tick boxes but don't improve anything
- Teams delivering features nobody asked for, faster than ever before
- Managers calling themselves Scrum Masters because "that's what we're called now"

Agile Theatre happens when the **form survives**, but the **function dies quietly backstage**.

What happens if you spot it early and shift gears?

- You start asking better questions like: "Why are we doing this retro?" instead of "Who's running it?"
- You move from performing process to solving problems
- Teams feel safe enough to speak up
- Leaders stop treating Agile as a status report delivery mechanism
- Your backlog starts to reflect *real* customer needs, not just internal requests
- You focus less on velocity and more on value

The masks come off. The real work begins.

What happens if you don't?

- Teams burn out from pretending everything's fine
- Leaders are shocked when "Agile didn't work"
- Retros become "vent and forget" rituals
- Standups are just status reports with better posture
- Roadmaps remain fixed, but now they're color-coded
- And eventually... someone says,

"We tried Agile. It didn't fit our culture."

Translation:

"We never actually tried it."

What happens if you do it wrong?

- You rebrand your Waterfall teams as "Squads"
- You install Jira and call it a mindset shift
- You outsource your transformation to a consultancy with a 400-slide deck and no curiosity
- You measure "Agile maturity" with a compliance checklist
- You launch an internal Agile newsletter with no readers
- You confuse Agile Theatre with Agile Culture

Also: if your team has a Burndown Chart tattooed on the wall but can't explain their customer's problem... you're doing Theatre. Badly.

How to Break the Fourth Wall:

- Stop performing. Start **reflecting**.
- Ask: "Are we getting better at solving problems together?"
- Empower teams. Genuinely. Even when it's uncomfortable.
- Invite feedback from customers, not just consultants
- Kill zombie meetings
- Use metrics to learn, not to judge
- Celebrate learning, not just shipping

And remember: Agile is not a performance.

It's a set of values, principles, and practices designed to help humans work together in uncertain, fast-moving environments — like... every workplace, ever.

From the Guide:

"Agile Theatre is the illusion of agility. Real Agile starts when the show ends and the team gets honest."

Transmission complete. Scanning next signal...

Agile Transformation

(see Transformation)

Transmission complete. Scanning next signal...

Anti-Patterns

(Because Just Like a Bug, They Keep Coming Back — But in Management Form)

Anti-Patterns are the things teams do that feel right... until they *really*, *really aren't*.

They often begin as solutions to yesterday's problem.

They end as tomorrow's excuse for why everything feels like pushing a backlog uphill, in a monsoon, with Jira permissions.

Agile Anti-Patterns are particularly sneaky, because they wear **AgileTM** clothing.

They say "collaboration," but they mean "micromanagement." They say "velocity," but they mean "please deliver more without complaining."

6 What are Anti-Patterns, really?

They're:

- Common traps that feel like progress but block actual agility
- Repeatable behaviors that look productive but drain morale and value
- The Agile equivalent of trying to fix your spaceship with duct tape and hope
- Familiar comfort zones wrapped in post-it notes and process slides

And worst of all — they're often **rewarded**.

Because to the untrained eye, Anti-Patterns look like:

- Planning
- Accountability
- Leadership
- "Best practices"
- Productivity
- Initiative

But what they actually are is:

"The reason your team can't get anything done without muting Slack."

What happens when you recognize and remove them?

- Team health improves
- Communication gets real
- Your processes actually support your outcomes
- People stop gaming metrics and start solving problems
- You build trust instead of paperwork

- Retrospectives surface insights, not just complaints
- You create a culture of **learning**, not blaming

Suddenly, things *flow*. And nobody's quite sure why it felt so hard before.

What happens if you ignore them?

- Your Agile transformation becomes Agile Taxidermy: it looks alive, but it's not moving
- Standups turn into status meetings
- Velocity becomes a goal instead of a signal
- Product Owners become Project Managers with more meetings
- Technical debt piles up while roadmaps remain blissfully ignorant
- People burn out while the burndown chart looks "fine"

Anti-patterns ignored long enough become culture. And culture ignored long enough becomes turnover.

What happens if you do it wrong?

- You identify anti-patterns... and do nothing
- You rename them as "edge cases"
- You shame teams for falling into them
- You make a poster titled "Things Not to Do" and stick it next to the ping-pong table
- You fix one anti-pattern by creating another
- You try to standardize your way out of complexity

Also: if your answer to every anti-pattern is "let's add a checklist," you may be *the anti-pattern*.

■ How to Handle Anti-Patterns Like an Intergalactic Diagnostician:

- Notice them without judgment
- Talk about them openly
- Make space in retros for "patterns we keep repeating"
- Share stories, not blame
- Involve the team in naming and resolving them
- Celebrate breaking free even if it's messy

And always remember: an anti-pattern is a **learning opportunity wearing a fake mustache**.

From the Guide:

"An anti-pattern is a dead end disguised as a shortcut. Follow it often enough, and you'll map the scenic route to dysfunction."

Transmission complete. Scanning next signal...

Architect (Software)

(Designer of Systems, Slayer of Tech Debt, Keeper of the Whiteboard Markers)

A **Software Architect** is someone who thinks *in structure*.

While developers code the trees, the architect *maps the forest* — trying to make sure the forest doesn't catch fire every time you plant a new feature.

They're part visionary, part guide, part historian, and part therapist for teams overwhelmed by their own legacy code.

They ask:

- "What are we building?"
- "How will it evolve?"
- "What will this look like when it's 10x bigger?"
- "Are we reinventing the wheel again?" And sometimes:
- "What did we do in 2017... and why is it still here?"

What is a Software Architect?

A person who:

- Designs system structure
- Makes long-term technical decisions
- Balances scalability, maintainability, and deliverability
- Aligns tech with business needs (without crying)

• Guides, not controls — the team is still the team

They don't just draw boxes.

They define the relationships between the boxes, the rules that govern the flow, and the tradeoffs no one else wants to make.

Also: *Good* architects code. Or at least *stay close enough* to understand the pain they're causing.

- Systems evolve gracefully instead of chaotically
- Teams understand the "why" behind the "what"
- Tech debt is reduced *before* it becomes a black hole
- Architecture enables agility, not restricts it
- You scale without starting over every 12 months

Great architects listen. They mentor. They simplify. And they say "no" with love.

What happens if you don't have one (and you need one)?

- Every team builds their own empire and none of them talk
- System boundaries get blurry, weird, and eventually haunted
- Architecture "just happens" badly
- Tech debt becomes invisible until it explodes
- You keep reinventing the same thing... slightly worse each time

Eventually, someone says:

"We need a rewrite."
And someone else whispers:
"Again?"

What happens if you do it wrong?

- You create **PowerPoint architecture** looks great, never implemented
- You design everything up front, then blame the team when reality disagrees

- You impose ivory tower rules no one follows
- You optimize for tech, not value
- You spend six weeks debating message queues while the product burns

Worst of all: you become the **Chief Bottleneck Officer**, where every decision needs your blessing. You're not an architect — you're a traffic jam.

How to be a great architect in an Agile world?

- **Collaborate.** You're not *above* the team. You're *with* them.
- Think in trade-offs. There's no perfect only "good enough for now."
- Architect for change. Adaptive > rigid.
- Explain clearly. If no one understands it, it's not good architecture.
- Balance simplicity and vision. Keep it clean, but purposeful.
- Code or stay close to the code. Always.

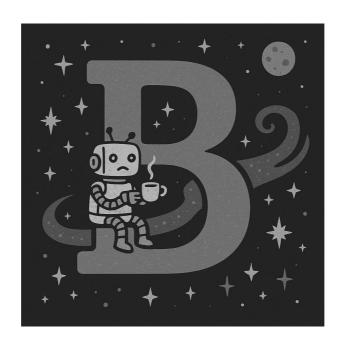
And above all: **listen more than you draw**.

From the Guide:

"The best architecture isn't the one you notice. It's the one that helps you go fast without crashing."

Transmission complete. Scanning next signal...





B is for Backlog

A bottomless pit of ideas, features, and forgotten sticky notes that were once urgent. Estimated with optimism. Groomed with dread.

Backlog

(Scrum's Sacred Scroll of Stories, Tasks, and Miscellaneous Mayhem)

The Scrum Backlog (also known as "The Place Where Work Goes to Wait. Forever.") is the ever-evolving list of all the things the team *might* do, *should* do, or *promised to do* during a very optimistic meeting three months ago.

It's like a spaceship's cargo bay: it should contain only what's needed for the journey — but somehow also has three broken engines, a bag of space bananas, and an unexploded request from the CFO.

6 What is it?

The **Product Backlog** is a dynamic, ordered list of valuable work for the product. It's owned by the Product Owner, curated like a galactic museum exhibit, and refined by the team in small rituals known as "Backlog Refinement Sessions" — or "Meetings of Eternal Debate."

It's not a dump. It's not a wishlist. It's not a graveyard of old ideas. (Okay, it *can* be all three, but it shouldn't be.)

What happens if you use it well?

You get clarity. Focus. Direction. The backlog becomes a powerful tool for:

- Prioritising work based on value.
- Enabling the team to plan effectively.
- Helping stakeholders understand *what's coming* and *why*.
- Preventing the dreaded "But I thought we were building a unicorn farm?" conversation.

A healthy backlog = a healthy team. Think of it as the oxygen filter of your Agile spaceship.

What happens if you ignore it?

Disaster. The backlog becomes bloated, stale, confusing — and downright hostile.

- Stories from 2022 reappear like vengeful space ghosts.
- Priorities change randomly depending on the phase of the moon.
- No one knows what's next, what's important, or who added that thing about "gamifying the invoice process."

You'll spend more time arguing about what to do than doing it.

What happens if you do it wrong?

- Every idea gets added. Nothing gets removed.
- Vague titles like "Fix thingy" or "Button gooder."
- No acceptance criteria. No estimates. No clue.
- Developers pick random stories like it's a bingo night.
- Stakeholders assume the backlog is a contract instead of a *conversation*.

And worst of all: **no one trusts it anymore.** Once that happens, you're just drifting through space, pretending to navigate.

How to do it well?

- **Keep it small.** Don't backlog the entire universe. Just what's next.
- Groom it regularly. Think of it like a garden. Or a cat.
- Order it by value. Not politics, ego, or "who shouted loudest."
- **Be clear.** Descriptions, acceptance criteria, maybe even a sketch or two.
- Collaborate. The team *should* understand what's in there ideally before sprint planning.

Pro Tip from the Guide:

"A backlog is not a grave. It's a garden. If you don't prune it, it becomes a jungle. And then the jungle eats your roadmap."

Transmission complete. Scanning next signal...

BI (Business Intelligence)

(Turning Data Into Insight, Insight Into Action, and Action Into "Maybe We Should've Measured That")

Business Intelligence is all about collecting, organizing, analyzing, and presenting data so teams and leaders can make *smarter* decisions.

It connects:

- Strategy to reality
- Ideas to evidence
- Questions to answers
- Gut feelings to actual numbers (gasp)

Without BI, you're just guessing really well.

With BI, you're still guessing — but now your guess has a nice pie chart behind it.

© What is BI?

A set of tools, practices, and mindsets that help you:

- Gather the right data
- Analyze trends and anomalies
- Visualize KPIs and patterns
- Track product performance, customer behavior, team metrics
- Ask:

"Are we actually improving, or just moving pixels?"

It's not just dashboards.

It's **data-driven storytelling**, with a heavy side of SQL and just a dash of "Why are there definitions of 'active user'?"

What happens if you do it well?

- You make informed, evidence-based decisions
- You identify value early, risk sooner
- You stop building things no one uses

- You celebrate impact, not just delivery
- You get to say fun things like: "Let's A/B test that instead of arguing for 3 weeks"

BI becomes your **feedback radar**, showing you where you *are*, not just where you *think* you're going.

What happens if you don't have BI?

- You rely on HiPPOs (Highest Paid Person's Opinion)
- You celebrate output instead of outcome
- Teams build "successful" features that nobody uses
- You react too late or never
- You track nothing, or worse: track everything but act on nothing

It's like flying blind, but with more meetings.

🔍 What happens if you do it wrong?

- You measure vanity metrics instead of value
- You drown in dashboards that no one checks
- You build custom BI tools because "we're special"
- You hand metrics to stakeholders without context and wonder why no one trusts the numbers
- You track what's easy, not what's important

And worst of all: your BI becomes a **performance tool**, not a **learning tool**. Now everyone's gaming the data, and *insight dies quietly*.

■ How to do Bl well?

- **Start with questions.** "What do we need to know to make better decisions?"
- Collaborate across roles. Product, dev, design, marketing all bring different lenses.
- Use consistent definitions. "Conversion" should mean the same thing on Monday and Thursday.
- Visualize clearly. Clarity beats complexity every time.
- Make it actionable. If the data doesn't drive a decision, do you need it?